

Why must I register my rental property with the City?

Charlotte City Council revised the residential rental property to require owners to register their properties so the City can identify and contact owners of property where crime and/or disorder has occurred. The ordinance is designed to provide owners with timely information related to what is occurring on their properties so that necessary actions can be taken to address the causes of the crime and disorder. This revision requires all owners of residential rental property located within the City limits of Charlotte, to register with the City starting January 1, 2013.

Is there a cost for registration?

Registration is free

What owner information must I provide?

Name, business and personal contact information (no public or private post office boxes) and an email address. Required information is designated in the online form.

What if I have multiple properties or the property has more than one owner? Who do I list as the primary contact?

The following cases below outlines the appropriate owner information required.

- **Multiple owners:** the person who has the legal authority to act on behalf of the other owners
- **Corporation:** a registered agent and/or officer who has the authority to act on behalf of the corporation
- **Partnership:** the managing partner and one alternative who have the legal authority to act on behalf of the partnership
- **Unincorporated association or other entity:** a person who has the legal authority to act on behalf of the association or entity

What should I do if I sell a property that is registered with the City?

Owners, whose rental property is registered with the City, shall provide CMPD the buyer's information (name, business or personal address and email address) within 30 days from the date of change of ownership.

How will the City determine excessive disorder activity?

CMPD will monitor both the amount as well as the types of disorder activity that occur at each residential rental property each calendar year quarter. If the amount meets or exceeds the established threshold for the category of property the property will be deemed in need of remedial action, the owner will be required to meet and work with CMPD to develop a plan of action to address the underlying issues associated with the crime and disorder.

I still have questions, who do I contact?

You may contact any of our Analysts at 704-432-6044 or you may email them. They will be happy to answer your questions.

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